"Organization Name" Crisis Plan

Date

Number of Copies Made

Introduction Explanation and rationale for plan

Confidentiality Agreement
Acknowledgment form saying the employee has read the plan.
Should be signed and dated.

Rehearsal Dates

Dates and descriptions of when and how the company will rehearse a crisis response

Crisis Management Team
Incident commander and members of the team with contact information.

Crisis Risk Assessment

Lists of potential crises, how they could impact the organization, and what procedures the team should follow if the crisis occurs.

Incident Report
Report on how crises were handled in the past.
Assessment of past crisis response capabilities.

Proprietary Information
Information that should never be released to the media.

Crisis Management Team (CMT) Worksheet Protocol for handling any crisis.

Initial Contact Worksheet Names and contact info of all initial contacts. Who should be called when?

Secondary Contact Worksheet

Names and contact info of all secondary contacts.

Who should be called when?

Stakeholder Contact Worksheet

How and when should stakeholders be contacted?

Crisis Control Center

At what location should the CMT meet in the event of a crisis? What if the crisis occurred at that location?

Business Resumption Plan

Where and how would business resume after a crisis?
What if something happened to the building in which the organization is housed?